

Program

Please refer to the conference website for program updates:
www.alloccasionsgroup.com/betterchoicesbetterhealth



Monday 24 November

Theme: **Best practice management of soft tissue injury**

8:15am – 8:45am

Registration

8:45am – 8:50am

Conference opening

The Hon GREG CRAFTER, TRACsa Board Chair

8:50am – 9:00am

The Hon JOHN HILL MP Minister for Health to open

9:00am – 9:50am

Keynote

Summary of the findings of the International Task Force on Neck Pain and Associated Disorders

Dr LINDA CARROLL, Associate Professor Epidemiology, Department of Public Health Sciences in the School of Public Health at the University of Alberta (Canada)

9:50am – 10:40am

Keynote

Rehabilitation of neck pain – Promoting uptake of clinical best practice in compensation settings

Prof GWENDOLEN JULL, Professor Physiotherapy, School of Health and Rehabilitation Sciences at The University of Queensland (Aust)

10:40am – 11:10am

Morning tea

11:10am – 11:40am

International Taskforce on Neck Pain and Associated Disorders – the conceptual model

Dr LINDA CARROLL

11:40am – 12:40pm

Panel discussion

Findings of the Taskforce on Neck Pain and Associated Disorders: Implications for current clinical practice in the compensation sector

Chair: Dr PETER HARCOURT, Head, TAC/VWA Health Services Group

12:45pm – 1:30pm

Lunch

Concurrent sessions

1:30pm – 1:50pm

■ Lower limb injuries – defining reasonable treatment and recovery timeframes

Dr TIM HWANG, mlcoa

■ The language of the persistent pain experience: A pilot study

DIANNE WILSON, Roberts Physiotherapy and University of South Australia

■ From evidence to clinical practice: Implementing research on best practice for whiplash-associated disorders in the South Australian compensation sector

FIONA MEREDITH, TRACsa

1:50pm – 2:10pm

■ Gaining more from your functional capacity evaluation to improve claims outcomes

ROSS TIPPETT, mlcoa

■ Implementation of clinical guidelines for spinal pain: A systematic review

Dr TRUDY REBBECK, University of Sydney

■ Successful outcomes of Zygopophysial joint neurotomy for cervical and spinal pain in a community setting

Dr GEOFFREY SPELDEWINDE, Capital Rehabilitation and Pain Management Centre

2:10pm – 2:30pm

■ Patient report outcome measures: Balancing the dilemma of professional requirements and clinical practicality

PHILLIP GABEL, MSc Research

■ Hypoaesthesia in acute whiplash

Dr ANDY CHIEN, University of Queensland

■ Improving outcome after musculoskeletal injuries in motor vehicle crashes: A controlled trial

SUSANNAH LITTLETON, College of Medicine and Health Science, Australian National University

2:30pm – 2:45pm

■ TREAT: Treatment, Resource and Education Assistance Tool

Dr PAT MONTANARO and ELENI LABADAS, WorkCoverSA

■ Brief early psychological therapy for at-risk people in motor vehicle accidents

Dr DON TUSTIN, Adelaide Psychological Services

■ The secrets to success when requesting compensable services for your patients

Dr LISA SHERRY, Health Services Group, Transport Accident Commission and WorkSafe Victoria

2:45pm – 3:15pm

Afternoon tea

Concurrent sessions

3:15pm – 3:35pm

■ Neck strengthening – an effective and well-tolerated therapy for chronic cervical pain

JANET FABBRI, Andrew Powell, Capital Rehabilitation and Pain Management Centre

■ So now we have an evidence based guideline. The next stage – implementation

ELIZABETH GEE, Motor Accidents Authority

■ Outcomes of a cognitive behavioural group therapy program in compensable chronic pain clients

PETER ROBERTS, Paragon Institute

3:35pm – 3:55pm

■ Opiate management in the compensation setting

Dr LISA SHERRY, Health Services Group, Transport Accident Commission and WorkSafe Victoria

■ Accurate prediction of patient outcome can be achieved using bio-psycho-social screening

PHILLIP GABEL, MSc Research

■ Development and implementation of a clinical framework for the physiotherapy management of compensable patients: The SA experience

JOHN VIECELLI, WorkCover SA, ALISON BELL, Private Practitioner

3:55pm – 4:50pm

Keynote

Psychosocial risk factors in pain-related disability – screening and effectiveness of prevention strategies

Dr MICHAEL SULLIVAN, Professor of Psychology, Medicine and Neuroscience, Canada Research Chair in Behavioural Health (Canada)

4:50pm – 5:00pm

Conference summary

Dr CATHY SANDERS, Chair of the TRACsa Best Practice TaskForce

Choice of dinner venues

Tuesday 25 November

Themes: **The compensation setting (inc legal) and return to work**

9:00am – 9:15am

Open conference and CRASH! CTP seminar

ANDREW DANIELS, CEO, Motor Accident Commission, and JO-ANNE DEUTER, Barrister, Anthony Mason Chambers

9:15am – 10:00am

Keynote

Implications of a more explicit focus on injury recovery and return to work and community for the judicial process of allocating compensation

The Hon SIR ANTHONY MASON, AC KBE, former Chief Justice of the High Court of Australia (Aust)

Concurrent sessions

10:00am – 10:20am

■ Psychosocial processes in daily life with chronic whiplash: Relations of post traumatic stress symptoms and fear of pain to same day pain and activity

Dr MICHELLE STERLING, CONROD, University of Queensland

■ Managing drug and/or alcohol issues in complex injury claims – A psychiatric perspective

Dr HOWE SYNNOTT, mlcoa

■ Will injury recovery care plans in the compensation setting improve health outcomes?

HEATHER PARKES, TRACsa

10:20am – 10:40am

■ Improving psychosocial risk assessment and management in acute lower back injuries

RADEK STRATIL, WorkCoverSA

■ Psychiatric disorder, personality factors or sick role behaviour: A psychiatrists insights into DSM IV

Dr HOWE SYNNOTT, mlcoa

■ Implementing clinical guidelines for physiotherapy and chiropractic management of patients with whiplash-associated disorders: Processes and outcomes from a South Australian perspective

Dr SARAVANA KUMAR, University of South Australia

10:40am – 11:10am

Morning tea

11:10am – 3:30pm

CRASH! CTP Seminar

11:10am – 12:00pm

Keynote

Return to work: The long way between evidence and implementation

Dr PATRICK LOISEL MD, FRCS, Professor Faculty of Medicine and Health Sciences of the Sherbrook University (Department of Rehabilitation) (Canada)

12:00pm – 12:20pm

Rehabilitation problems and contradictions: MVAs in WA

Dr ANDREW HARPER, FAFOEM, FAFPHM, Private Medical Practice

12:20pm – 12:45pm

Rehabilitation counsellor job functions and knowledge areas in 21st century

Dr LYNDA R. MATTHEWS, Ph.D., MRCAA, Manager Bachelor of Health Sciences at the University of Sydney (Aust)

12:45pm – 1:30pm

Lunch

1:30pm – 2:00pm

Compensation outcomes and traffic injuries

Dr PIERRE CÔTÉ, Senior Scientist Rehabilitation Solutions, Musculoskeletal Health and Arthritis Program, Toronto Western Hospital (Canada)

2:00pm – 2:20pm

Benefits for underwriters and claims managers of managed legal input? Using ACC New Zealand as a benchmark, a discussion of the financial and reputational costs to underwriters and claim administrators of legal processes in the workers compensation market

MICHAEL MERCER, Manager Legal Services, ACC (NZ)

2:20pm – 2:40pm

Preventing further harm to the harmed – a therapeutic approach to workers compensation (NZ)

Dr ROB GUTHRIE, Professor and Head of School of Business Law, Curtin University, Western Australia (Aust)

Concurrent sessions

2:40pm – 3:00pm

■ TRACsa: A plaintiff perspective

TONY KERIN, Australian Lawyers Alliance

■ An evidence-based approach to inform consumer choices for conservative management of whiplash-associated disorders: Development and initial evaluation of a web resource

Dr SARAVANA KUMAR, University of South Australia, Yaheli Betor, CONROD, University of Queensland

■ Review of evidence-based occupational factors and impeding systemic factors influencing return to work outcomes

MONICA BRONIECKI, Department of Premier and Cabinet

3:00pm – 3:20pm

■ Beyond the % impairment: Judicial consideration of disability in awarding damages

STEPHEN HOEY, Therapy Solutions

■ Painting the picture – Key characteristics and recent trends in Australian CTP Schemes

Dr MARK MACKAY, TRACsa

■ Community-based rehabilitation in the face of 'compo distrust syndrome'

CORALIE WALES, Chronic Pain Australia

3:20pm – 3:40pm

■ The impact of compensation, dispute resolution and litigation processes on health outcomes: Literature review and recommendations for research

GENEVIEVE GRANT, The University of Melbourne

■ The Ipp Review: Impact on state and territory compensation schemes

NATALIE SPEARING, The University of Queensland

■ An evaluation of the effectiveness of a multidisciplinary intervention in the management of long term workers compensation claims

DORA VOLLEMAN, Department of the Premier and Cabinet, Public Sector Workforce Division

3:40pm – 4:10pm Afternoon tea

4:10pm – 5:00pm

Panel discussion

Inherent, unavoidable tensions? Early return to work, optimal health outcomes and maximising compensation

Chair: The Hon CHIEF JUSTICE DOYLE, Supreme Court of South Australia

5:00pm – 5:10pm

Summary and CRASH! CTP seminar close

TERRY GROOM, Motor Accident Commission Board member (SA) and JO-ANNE DEUTER, Barrister, Anthony Mason Chambers

7:00pm – 11:30pm

Conference dinner

Adelaide Convention Centre (Hall F)

Wednesday 26 November

Theme: Building capacity

8:50am – 9:00am

Conference open

9:00am – 9:20am

Building capacity – a Canadian perspective

Dr PATRICK LOISEL – building capacity in research (Canada)

9:20am – 9:40am

Veterans affairs system

Prof NIKI ELLIS, Centre for Military and Veterans' Health, University of Queensland (Aust)

9:40am – 10:00am

Personal Injury Education Foundation – Developing competencies and enhancing policy, management and leadership skills in the accident compensation industry

NATHAN CLARKE, Manager, Personal Injury Education Foundation Ltd (Aust)

10:00am – 10:20am

Improving health outcomes in compensation schemes – a South Australian case study

HEATHER PARKES, TRACsa (Aust)

10:20am – 10:40am

The compensation clinical workforce – who, what and how

Dr MARGARET MACKY, Acting Director of Clinical Services, ACC (NZ)

10:40am – 11:10am Morning tea

Concurrent sessions

11:10am – 11:30am

■ Legislative change is associated with improved health outcomes in people with whiplash and is cost effective

Prof IAN CAMERON, University of Sydney, and SARAH JOHNSON, PricewaterhouseCoopers Australia

■ Target setting as a key to change in safety culture

GRANT DEWAR, Department of the Premier and Cabinet

■ WorkCoverSA strategy to improve services to workers with a serious injury

DEBORAH BROWN, WorkCoverSA

11:30am – 11:50am

■ Patterns of can and cannot: Condensing data on success versus failure of several patients at several tasks, and attempting to infer mental structure

Dr T PAUL HUTCHINSON, Centre for Automotive Safety Research, University of Adelaide

■ Utilisation of clinical consultants within a compensable body

PAUL COBURN, Transport Accident Commission

■ Effects of legislative reforms on the claims process and outcomes: Evidence from the Queensland Compulsory Third Party insurance claims

LUKE CONNELLY, The University of Queensland

11:50am – 12:50pm

Perspectives on compensation schemes and outcomes...where to next?

11:50am – 12:10pm

Accident compensation schemes in Australia/NZ, design features aimed at optimising return to health & return to work outcomes

Dr ANDREW FRONSKO, Integration Leader, Commercial Insurance, Suncorp - CTP focus (Aust)

12:10pm – 12:30pm

Making compensation schemes sustainable

JOHN WALSH, Partner, PricewaterhouseCoopers Australia (Aust)

12:30pm – 12:50pm

Best practice claims and injury management

SARAH BUTLER, Director, Booz Allen Hamilton (Aust)

12:50pm – 1:00pm

Conference summary and close

1:00pm – 1:45pm Lunch

Free post conference workshops

Wednesday 26th November

1:45pm – 5:00pm

Health research in a compensation setting

Australian and New Zealand government insurers are significant funders of health research. This workshop will summarise the research funded by a number of local CTP and workers compensation schemes and provide opportunities to identify research opportunities and foster collaborations.

Combining CTP & workers compensation health initiatives

To describe two different models of health collaboration amongst CTP and workers compensation schemes. To describe the potential benefits of collaboration and the challenges in establishing collaborative health initiatives.

Conference dinner

Tuesday 25 November

7:00pm – 11:30pm

Adelaide Convention Centre (Hall F)

Cost: Inclusive (full registration only) or \$100.00 per person for student and day registrations and guests.

Enjoy a relaxing night of fabulous South Australian food and wine.

■ Colour groups indicate concurrent sessions

DISCLAIMER

The speakers, topics and times are correct at time of printing and are subject to change. In the event of unforeseen circumstances, the Organising Committee reserves the right to delete or alter items in the conference program. The views expressed by individuals or organisations at this conference, do not necessarily represent the views of the TRACsa, the Organising Committee or the sponsors.