

**informa** presents

The inaugural

# Hospital Performance Measurement forum

10 - 11 December | Swissotel, Sydney

Thursday 10 December

**8.30 – registration and refreshments**

**9.00 – opening remarks from the Chair**

## **Policy issues**

**9.15am – KEYNOTE ROUNDTABLE**

**Key issues associated with the creation of national hospital performance indicators**

- Correcting the issues associated with current hospital data collection, collation and dissemination across the 8 state jurisdictions before creating an effective performance indicator
- Will the lack of a nationally comparable data set inhibit the progress and success of a performance indicator?
- What are the conceptual, data, and pragmatic time limitations associated with creating an effective national hospital performance indicator?

**9.15am** - Professor Christian Gericke, Chair in Public Health Policy, Director - Centre for Health Services Research, **The University of Adelaide**

**9.45am** - Prof. Jim Butler, Director and Professor, **Australian Centre of Economic Research on Health**

**10.15am - Roundtable discussion and questions from the floor**

**10.45am – morning tea**

## **Ensuring the essential dimensions for performance are met**

**11.15am – The use of indicators in improving safety and quality in hospitals**

- How indicators can support and drive improvements for safety and quality in health care.
- What can be done in hospitals and in primary care to provide agile feedback loops to providers on trends and variation in the safety and quality of health care?

Neville Board, Manager of Information Strategy, **Australian Commission on Safety and Quality in Healthcare**

### **12.00pm Clinical effectiveness and responsive governance**

- Addressing the optimal use of resources to achieve maximum output – including the appropriateness of intervention; productivity; and the use of health technologies
- To what degree is funding essential to the outcome of clinical effectiveness in rural and economically disadvantaged areas?

Dr. Agnes Walker, ANU Fellow, **Australian Centre for Economic Research on Health**

### **12.45pm – lunch**

### **1.45pm – Patient outcomes - bridging the gap between primary, secondary and tertiary providers**

- Hospital performance measurement essentially looks at the impact of care on the patient – however indicators tend to focus on infection acquisition then patient support, comfort and communication
- Is it possible to get transparency when collecting and collating data from outgoing patients, without unnecessarily wasting resources?

Rob Starling

### **Overcoming ingrained and persistent variables**

### **2.30pm – Addressing the public/private discrepancy beyond the rate of hospital acquired infection**

- Moving beyond the limitations of voluntary data submission to accurately assess the discrepancies between the public and private hospital systems
- Is it better to increase the benchmark of public hospitals or lower expectation of the private system?
- Ensuring effective patient focused care

Mr. Paul Smollen, RN, ICC, MN(Ed), MPH, CICP, Infection Surveillance & Staff Health, **St Vincent's Hospital, Sydney**

### **3.15pm – afternoon tea**

### **3.45pm – Reestablishing the equilibrium surrounding rural medical deficit**

- Where private hospitals exist in regional areas, are they more or less part of the de facto primary care system than public ones?
- How will rural/remote hospital systems meet the basic performance indicators if they are subject to less Medicare assistance than their urban counterparts? How will performance measurement indicators readdress this?

Prof. Robert North, Adjunct Associate Professor, School of Rural Health, **University of Sydney**

### **4.30pm – interactive question and answer session with audience**

- What are the real divisions between clinically similar procedures in the public and private hospital sector?
- Will a nationalized hospital indicator or ranking system ever be able to overcome the persistent variables in our health care system?
- Will the Productivity Commissions Hospital Performance Report effect national health compliance procedures?

### **5.00pm – closing remarks from the chair**

### **5.10pm – end of day one**

Friday 11 December

**9.00am – opening remarks from the Chair**

**Nationalisation of hospital performance indicators**

**9.10am – Is better data collation and benchmarking the key to better hospital performance?**

- What measures are being put into place to ensure the data collected equates to better hospital performance?
- Is universal benchmarking across the 8 hospital jurisdictions going to create tangible differences to hospital performance?

Robert Wells, Director, Menzies Centre for Health Policy, **the Australian National University**

**9.50am – patient safety measurement frameworks**

- What is the goal of patient safety measurement?
- Limitations of current approaches to measuring patient safety
- A balanced framework for measuring patient safety
- Future challenges in measuring patient safety - do we have the appetite for the consequences?

Dr Christine Jorm, **Centre for Health Care Improvement**

**10.30am – morning tea**

**10.50am – Panel: Overcoming the discrepancies associated with separate State hospital jurisdictions**

- What needs to be done to ensure transparency, accountability and performance reporting is nationally synchronized beyond the jurisdiction of the state health system?
- Will an amalgamated performance indicator remove state autonomy or strengthen hospital standards and accountability?
- Analysing the best performance indicators from different health systems

Robert Wells, Director, Menzies Centre for Health Policy, **the Australian National University**  
Dr. Agnes Walker, ANU Fellow, **Australian Centre for Economic Research on Health**

**Emerging performance issues within the sector**

**11.50am - Performance & Funding Reforms using Risk Adjustment (RA) & Evidence Based Medicine (EBM) for 2009 National Health Care Agreements (NHAs): Submissions to Australian Governments, COAG, Productivity Commission (PC) & Reform Commission**

- Why is Risk Adjustment necessary for comparing performance in hospitals & Activity Based Funding (ABF)?
- How has the Victorian Govt. & hospitals used RA to improve equity in ABF? Why so much international interest?
- How and why has hospital quality & cost effectiveness improved in Victorian ABF through implementing EBM initiatives? How was performance measured?
- The AHHA sponsored Australia-wide seminars on the Vic EBM initiatives for renegotiation of 2009 NHAs. What did the nation recommend?
- How have Federal & State govts responded to the Risk Adjustment and EBM reforms so far?
- How do the reforms relate to Lindsay Tanner's imperatives to implement '**nudge regulation**'?

Dr Kathryn Antioch, Principal Management Consultant, Health Economics and Funding Reforms; Deputy Chair and Board Member, Guidelines and Economists Network International (GENI); **Monash University**.

**12.40pm – Lunch**

**1.40pm - Overcoming staff shortages issues**

- Shortages of staff – both medical and administrative, has a large impact on a hospital's ability to deliver quality care and performance
- What is the extent of the impact staff shortages have on hospital performance measurement?
- Alleviating the discrepancy of staff numbers and conditions within the public and private hospital system

Jennie Sheppard, CEO, **Performance Architects**

**2.25pm – A broad, open & dynamic discussion between the speakers & the audience**

- Are there any real benefits to the establishment of a national performance indicator and will it alleviate pressure from the failing State systems?
- How can the current national health program effectively use the performance indicator to create an effective national reform agenda?

**3.00pm – Closing remarks from the chair**

**3.10pm – conference close**