

# GP Super Clinics Conference

*Creating a comprehensive primary healthcare system*

**26<sup>th</sup> & 27<sup>th</sup> August 2009 \* Sydney Harbour Marriott**

### DAY ONE: Wednesday 26<sup>th</sup> August 2009

**8.00 Registration and coffee**

**8.45 Speed networking session**

Get to know your peers right from the start in this relaxed and informal speed networking session. Bring your business cards!

**8.50 Opening remarks from the Chair**

Bronwyn Wilkinson, Director, **CATCH Consulting**

### The Super Clinics Model

**9.00 Working with clinicians and the community to implement the GP Super Clinic model**

- What are the challenges in implementing the Super Clinic model at a local community?
- Could the model be sufficiently modified to respond to local needs?
- Will the model improve access for rural and remote communities?

Vahid Saberi, Executive Director, Population Health, Planning & Performance,  
**North Coast Area Health Service**

**9.30 The journey to Integrated Primary Care - hurdles to be cleared**

- Assessing the concept of enrolment, the need for community acceptance and competing for patient enrolment numbers
- Moving away from the fee for service model and towards a social healthcare plan
- Extending the MBS to cover the IPC team and incentivising quality performance
- Enhancing government participation to strengthen healthcare

Emeritus Professor John Dwyer, **UNSW** and Founder,  
**Australian Health Care Reform Alliance**

**10.00 Setting the organisational culture of a GP Super Clinic**

- How a GP Super Clinic is different from general practice
- The limitations of GP Super Clinics and extra complications of setting up on hospital grounds
- The composition of the workforce - the role of the GP and new roles within general practice

John Stafford, Project Manager, **Moreton Bay General Practice Network**

### 10.30 Building multidisciplinary teams

- Fostering a sustainable and highly skilled healthcare workforce
- Ensuring quality of care and accountability in the clinical setting
- Monitoring the effective integration of multidisciplinary teams
- Managing the interactions within and between the teams

Justin Beilby, Executive Dean, **University of Adelaide Medical School**

### 11.00 Morning tea

#### Health Funding

### 11.15 KEYNOTE Assessing the NHHRC solutions for primary care: scope, relevance, financing and sustainability judged against new directions in other nations

- Fostering a sustainable and highly skilled healthcare workforce
- Beyond Super Clinics: are priorities clearly defined for prevention and access?
- Expanding the primary care workforce: are pharmacists and self-care in the mix?
- Dependence on fee-for-service and irrelevant MBS items: what specific building blocks
- Giving primary carers the tools: what specific priorities for IT connectedness and personal health records?
- Anticipating the era of personalised medicine: who will pay for all this stuff?
- The budget constraints in a world recession: do the capital and operational budget numbers add up?

Dr. Paul Gross, Director,  
**Institute of Health Economics and Technology Assessment**

### 12.00 Should government provide additional subsidies for GP Super Clinics and the long-term effects on financial sustainability

- What is the case for and against additional funding for GP Super Clinics?
- Will the level of funding through government grants be enough?
- What will happen after the four year cut off date?
- How will GP super clinics compete for patient numbers?

Jim Butler, Director, Australian Centre for Economic Research on Health

### 12.30 Luncheon address

Emma Pate, Primary, Aged & Community Care Sales Manager, **iSOFT**

### 12.40 Lunch

#### Private Sector

### 1.30 Creating a mix of public and private financing agreements in healthcare provision

- Increasing strain on the commonwealth healthcare budget and the need for Public Private Partnership arrangements
- Balancing government spending with private funding to better manage the healthcare system
- Assessing the costs involved in primary healthcare service provision

Graham Brooke, Partner PPP, **KPMG**

## **2.00 The role of private health insurance in primary healthcare service provision and the implications for industry viability**

- Dealing with higher demand for health care, rising health costs and increasing private health fund payouts
- Implications of the super clinics on the utilisation of ancillary extras cover
- Reviewing the recent boost to premiums and the impact on the cost of private health cover

Mark Fitzgibbon, Chief Executive, **NIB Holdings**

### **Case Study**

#### **2.30 Ballan GP Super Clinic - Ballan District Health & Care:**

- The challenges and problems faced by the local community; an ageing population and healthcare provision in a rural and remote area

Glenn Rowbotham, CEO, **Ballan District Health & Care**

### **Case Study**

#### **3.00 Redcliffe GP Super Clinic - Moreton Bay Integrated Care Centre: A partnership between Redcliffe Hospital Foundation and the University of Queensland School of Medicine:**

- Our model and associated issues including sustainability
- The role of the University of Queensland

Dr. Jared Dart, Director, **iHealth Solutions Pty Ltd** on behalf of **Moreton Bay Integrated Care Centre**

Professor David Wilkinson, Dean of Medicine and Head, School of Medicine, **The University of Queensland**

#### **3.30 Afternoon tea**

### **Innovation**

#### **3.45 Improving the primary healthcare system through electronic clinical information technology**

- The role of technology in establishing a nationally connected primary healthcare system
- Innovation in clinical software and information communication technology equipment: linked datasets and telemedicine service providers

Kate Ebrill, Manager – Business Adoption, **National E-Health Transition Authority**

### **Healthcare Redesign**

#### **4.15 Redesigning the healthcare system and the costs associated with ongoing facility management**

- Designing the super clinic facility and setting design standards
- Examining the associated costs with building or upgrading the clinics
- Issues surrounding environmentally sustainable design
- Dealing with the skill shortage in the construction and engineering industries

Ian Forbes, Director, **DesignInc**

**4.45 Industry representatives discuss the recommendations being put forward in the NHHRC report on GP super clinics**

- How will the clinics play a role in prevention and healthcare promotion?
- Will the clinics improve the provision of primary health care services?
- How will super clinics attract clinicians in remote areas with workforce shortages?

Dr. Danny Beran, Medical Director, **Eastern Suburbs Medical Service**, Secretary; **Eastern Sydney Division of General Practice**; and Board Member; **National Association of Medical Deputising Services**

John Stafford, Project Manager, **Moreton Bay General Practice Network**

**5.25 Closing remarks from the Chair**

**5.30 End of Day One**

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**DAY TWO: Thursday 27<sup>th</sup> August 2009**

### **8.55 Opening remarks from the Chair**

Shannon Nott, President, **Rural Allied Health and Medical Society** and National Rural and Indigenous Officer, **Australian Medical Students' Association**

### **Population Health**

#### **9.00 Reviewing the super clinics model and preparing for a new model of care**

- What are the aims of current healthcare reform?
- How will reform improve accessibility to health care services?
- Implementing the 'prevention before cure' approach
- Improving primary care to prevent and intervene in chronic illness

Craig Bosworth, Director of Strategy, **Healthways International**

### **Integrated Care**

#### **9.30 Integration of allied health, community health and general practice services within the primary healthcare system**

- Developing practical solutions to integrate multidisciplinary teams within the clinics
- Improving the prevention and management of chronic disease in primary healthcare

Mark Harris, Executive Director, Centre for Primary Health Care and Equity, **UNSW**

#### **10.00 KEYNOTE: Closing the gap between research and clinical practice**

- Reviewing the development of primary healthcare research and its role in clinical practices and/or patient care
- Exploring the infrastructure needed to be able to conduct research in primary care and the opportunities that will arise from super clinics

Warwick Anderson, CEO, **National Health and Medical Research Council**

#### **10.30 Morning tea**

#### **10.45 Integrating hospital and primary healthcare and the role of doctors in primary care**

- How super clinics work in conjunction with hospitals?
- How can the relationship be effectively managed?
- How will the model of ownership for premises work?
- How will the doctor and GP roles be defined and how will they interact?

Prue Power, Executive Director, **Australian Healthcare & Hospitals Association**

## Dental Care

### 11.15 Overcoming the separation of oral health from general health and the limitations on access to dental services

- The scope and impact of dental disease
- Improving oral health and providing equitable access to dental care
- Examining the current level of government spending on dental services, and the experience of dental Medicare for people with chronic diseases
- Examining the Denticare Australia scheme
- The way forward for oral health in Australia

A/Prof Hans Zoellner, Chairman, **Association for the Promotion of Oral Health**

## Case Study

### 11.45 Geelong GP Super Clinic - General Practitioner's Association of Geelong in partnership with Barwon Health:

- The establishment of a Not for Profit Company to deliver the Super Clinic
- A partnership approach with a Division of General Practice, Health Service, governments and a University
- Developing a culture of inter professional learning

Jason Trethowan, CEO, **General Practitioners' Association of Geelong**

## Case Study

### 12.15 Shellharbour GP Super Clinic – an evangelical approach to workforce retention:

- The Super Clinic as a model for a sustainable GP workforce
- Relative arguments for integration at the patient, service provider and the organisational levels

Dr. Andrew Dalley, CEO, **Illawarra Division of General Practice**

### 12.45 Lunch

## Health Workforce

### 1.45 Potential Nurse Practitioners roles in co-located professional practices?

- What broader roles will be provided by nurse practitioners within the super clinics?
- Why nurses should be covered by the laws of the Medicare Benefits Scheme
- Why nurses should be able to make prescriptions under the Pharmaceutical Benefits Scheme

Andrew Cashin, Professor of Nursing, School of Health & Human Sciences, **Southern Cross University**

## Remote Area Care

### 2.15 Attracting doctors in rural and remote areas with workforce shortages

- How will Super Clinics attract a workforce?
- What impact will Super Clinics have on the rest of the rural and remote health workforce?

Dr. Kim Webber, CEO, **Rural Health Workforce Australia**

### 2.45 Afternoon tea

### **3.00 Assessing what services could and should be provided by pharmacists in a GP Super Clinic**

- What are the services that could be provided?
- What do pharmacists want to provide?
- What do GPs want from pharmacists?
- What remuneration models exist?

Shane Jackson, Vice-President, **Pharmaceutical Society of Australia**

### **3.30 Ensuring convenient access to pharmacies in the super clinic localities and assessing the government funding for pharmacists/pharmacy services**

- Issues surrounding relocation rules under the 4<sup>th</sup> Community Pharmacy Agreement
- Will the Relocation Incentive payment encourage pharmacists to co-locate?
- Is the level of funding enough?

Paul Sinclair, National Councillor - New South Wales, **Pharmacy Guild of Australia**

### **4.00 Closing remarks from the Chair**

### **4.10 End of conference**